



## **New Provider Orientation Person Centered Practices**

**State of Tennessee Department of Intellectual and Developmental  
Disabilities**



## Who We Are:

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# Roles and Responsibilities

- Independent Support Coordination
  - DIDD contracts with Independent Support Coordination Agencies to:
    - Assess needs, facilitate plan development, link to needed services, monitor implementation of plans, and provide advocacy for individuals enrolled in the Arlington and State Wide Comprehensive Waivers.
- Case Management
  - DIDD provides Case Management Services to people enrolled in the Self-Determination Waiver and to those individuals on the waiting list





# Roles and Responsibilities

- Self-Determination

- DIDS Contracts with Public Partnerships, LLC and The Arc of TN to provide fiscal management and support brokerage to individuals who are enrolled in the Self-Determination Waiver who opt to self-direct their services

- Intake and Enrollment

- Person Centered Practices (Becoming a Person Centered System)

**Help people get better lives**

*Not just better plans...*

**Learn what is  
important *to* and  
important *for* people  
to have quality lives.**

Compare with what is  
happening now.

## Person Centered Practice

How are the changes  
working?

Maintain what is  
working. Change  
what needs to be  
changed.

# Important to

What is important to a person includes only what people are “saying”:

- with their words
- with their behavior

When words and behavior are in conflict, listen to the behavior.

# Important for

What is important for people, includes only those things that we need to keep in mind regarding-

- Issues of health or safety
- What others see as important to help the person be a valued member of their community



Each of us want lives where we are supported by & contribute to our communities

Have our own dreams and our own journeys

.....

Have opportunities to meet new people; try new things; change jobs; change who we live with & where we live

.....

Have what/who is important to us in everyday life; people to be with; things to do, places to be

.....

Stay healthy & safe (on our own terms)

## 7 questions that you should be able to answer for each person you support

1. What is important to the person?
2. What is important for the person?
3. Is important for being addressed in the context of what is important to?
4. Is there a “good” balance between important to and important for?
5. What does the person want to learn, what else do we need to learn?

If the person is to get the balance described and we are to learn:

6. What needs to stay the same (be maintained or enhanced)?
7. What needs to change?

# To Learn More about Person Centered Practice



- Contact [Courtney.Kelly@tn.gov](mailto:Courtney.Kelly@tn.gov)
- Contact your local Regional Office (for more information about Person Centered Thinking Classes)
- The training calendars can be found on the website ([www.tennessee.gov/didd](http://www.tennessee.gov/didd))